



Woolley Grange

NEAR BATH

Spa Membership FAQ's

Can I bring guests to the Spa?

Yes, members may bring up to two guests per visit. Guest bookings must be made at least 48 hours in advance. Additional charges apply, and visits are limited to four hours from the time of entry.

Are dogs allowed in the Spa?

While Woolley Grange is a dog-friendly hotel, the Spa and outdoor pool are restricted to service dogs only.

What facilities can children use in the Spa?

Children under 16 may use both the indoor and outdoor pools. Please note, the indoor pool has Adult-Only Swim Times between 10:00–11:30am. Other Spa facilities, including the hot tub, sauna, and steam room, are reserved for guests aged 16 and above.

What are the Spa opening times?

Monday–Friday: 7:00am–9:00pm

Saturday & Sunday: 8:00am–8:00pm

The last entry is 30 minutes before closing. Please exit the pool 10 minutes before closing to allow time to shower and change.

How can I become a Spa Member?

Membership availability is listed under the Membership tab on the Woolley Grange website. If places are open, you will see a "Click to Join" option. Simply follow the online steps to sign up.

Is there a waiting list for membership?

We no longer operate a waiting list. Please check the website regularly, as spaces become available for direct online sign-up.

Is The Den included in Spa Membership?

The Den can be booked via the Woolley Grange website. If your child is included in your Spa Membership, you'll receive 50% off Den sessions. If not, sessions are still bookable at the standard rate.

What are the pool temperatures?

Indoor pool: 30–31°C (average)

Seasonal outdoor pool: 28°C (average)

Can non-members use the Spa?

Yes. The Spa welcomes hotel guests, Spa Day guests, and guests accompanied by Spa Members. Advance booking is required for Spa Day guests and those visiting with members.